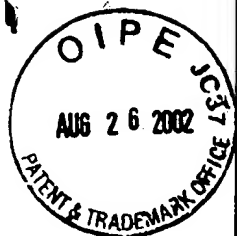


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



Applicant(s): Mingte Chen, Anil K. Annadata, Leon Chan

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Assignee: Siebel Systems, Inc.

Title: Adaptive Communication Application Programming Interface

Serial No.: 09/823,828

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Austin, Texas
August 19, 2002

COMMISSIONER FOR PATENTS
Washington, D. C. 20231

RECEIVED

PRELIMINARY AMENDMENT

AUG 27 2002

Technology Center 2100

Dear Sir:

The following Amendments and Remarks are submitted for entry into the application filed on March 31, 2001, serial number 09/823,828. This Preliminary Amendment is submitted prior to the first Office Action on the merits in the above-identified case. Entry of this amendment is respectfully requested.

IN THE SPECIFICATION

Please replace the paragraph starting on page 4, line 18 with the following replacement paragraph.

C
Figs. 2-1 and 2-2, collectively referred to as Fig. 2, show an example of a database schema for the system of Figs. 1A through 1K.

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